



## ACCESSIBILITY STANDARD FOR CUSTOMER SERVICE STERLING INSURANCE ADJUSTERS CUSTOMER FEEDBACK

Our customers are important to us and we work hard to meet everyone's needs. Feedback from our customers is vital to ensure we are meeting your needs.

Please let us know how we are doing.

Did we respond to your customer service needs?

yes    no

Comments:

Was our customer service provided to you in an accessible manner?

yes    no    somewhat

Comments

Did you have any problem accessing our goods and services?

yes (please explain below)    no

Comments

Thank you